**Junior Technical Specialist - Automation**

For our Abbott Diagnostics Division ADD we are looking for talented, well-motivated, Junior Professional to join our team in Europe & EEMEAP as a **Junior Technical Specialist - Automation** to provide installations and service support to our projects in Europe & EEMEAP (up to 85% travel across Europe & EEMEAP). This will be a **fixed-term employment contract for a period of 2 years.**  
   
**Primary objective and impact of the position**

The Junior Technical Specialist will install and provide service support for all Automation Projects across Europe & EEMEAP. Furthermore, the successful candidate will be providing advanced technical training/coaching to ADD internal roles and to the end user.  
   
**Key responsibilities:**

* Ensures that all activities are performed in compliance with quality system requirements.
* Own Automation projects implementation across EMEA
* Lead onsite Automation installations in EMEA
* Provide service for designated products (Automation, Informatics)
* Provide escalated service support - handling most challenging repairs and troubleshooting, escalated from level two and level one service interventions
* Keep track and ensure completion during implementation of TSB, and FA in EMEA
* Perform new customers and laboratory site inspections for new contract / tender preparations and design for new installations
* Prepare and participate in internal meetings, action plans and key Milestone activities monitoring
* Monitor instrument reliability and prepare service recovery plan for highly serviced I highly cost instruments
* Training – Perform technical coaching and conduct Automation training for TSS (Technical Service Specialist) and Abbott Ambassador
* Participate in Area Expert team for designated products
* Analyse existing solutions to provide improvement suggestions

**Requirements:**

* Bachelor’s degree or equivalent experience required. Bachelors / Engineering degree in medical I electrical /Electronics / Biomedical Engineering/ Mechanical or medical technology is preferred
* Preferably 1 years of experience as Technical Service Specialist and or a proven track record in a similar position, supported by management and customer references
* Successful engagement with customers, specifically key stakeholders and lab staff
* Strong communication skills
* Fluent English speaking
* Ability to identify and drive resolution of issues
* Willingness to travel cross-countries on a daily basis (up to 90% of total working time)

**How we will reward you**

As you’d expect from a global healthcare company, we offer stable employment conditions, long-term career perspectives and a fantastic range of benefits including competitive salaries and bonus potential, a superb defined contribution pension scheme, private healthcare, life assurance and a flexible benefits scheme.

Please send you CV to: [natalia.dabrowska@abbott.com](mailto:natalia.dabrowska@abbott.com)